

xell

ORDERING PROCESS



1

WEEK 1

- 1 Customer's Request
- 2 Exchange of basic information for pre-check
- 3 Pre-check feasibility: technical requirements (e.g. 100% AOF manufacturing only, batch size, packaging options, labeling options)
- 4 If applicable: NDA (e.g. in case of custom formulation)

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WEEK 2-4

(depending on raw material availability)

- 5 Exchange of further details, recipe and manufacturing protocol
- 6 PO and, if applicable: sharing of custom labels
- 7 If applicable: sourcing of raw materials and/or custom packaging options
- 8 PO confirmation + estimated timeline/delivery date

3

WEEK 5-8

(depending on production size/raw material availability/production slot)

- 9 Start of production
- 10 Packaging + Labeling (note: customized packaging/labeling can require additional time)
- 11 (Optional: Pre-release + shipping to customer)

4

WEEK 9-10

- 12 Quality check: extended panel of analytical tests
- 13 Quality approval: release of products + creation of respective certificates (of compliance, MSDS, ...)

5

WEEK 11-12

- 14 Shipping of products and certificates to customer (note: depending on destination delivery + customers may take longer)
- 15 Arrival at your facility/shipping address of choice